

Koala Timber Bed Base

Koala Sleep 5 Year Limited Warranty

Your new Koala bed base is covered by a 5 year limited warranty (the “bed base Warranty”). This limited bed base Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

A. Products covered by this limited bed base warranty

This limited bed base Warranty extends to bed bases manufactured by Koala, purchased directly from Koala, and located in Australia.

B. Who this bed base Warranty extends to

This limited bed base Warranty extends to the original purchaser of a bed base who is located in Australia. All Koala warranties, including any implied warranties, are valid only for the period of time the bed base is owned by the original purchaser. The “original purchaser,” for the purposes of this bed base Warranty, is the first purchaser of the bed base from Koala or a Koala authorized retailer. Please retain a copy of your receipt as proof of purchase. All Koala limited warranties are not transferable.

C. Koala's limited bed base Warranty and responsibilities

Koala warrants the bed base in its original packaging sold to you against the defects in material and workmanship set forth below (“Defects”) for a period of 5 years from the time you purchased your bed base, provided that during that time the bed base is used normally for its intended purposes.

D. What this limited bed base Warranty covers

This limited bed base Warranty applies to Defects due to faulty workmanship or materials, subject to the limitations described in this warranty.

This limited bed base Warranty does not cover the following:

- Damages cause by physical abuse, negligence, improper installation or misuse.
- Damage caused by institutional or commercial use.
- Damage caused by Acts of God or other natural forces.
- Replacement of any non-defective pieces of the bed base (for example, if you one component of the bed base is defective, then we will replace the defective component only).
- Any bed base sold by resellers who are not authorized retailers of Koala bed bases.

In the event of a Defect, Koala's sole and exclusive liability and your sole remedy under this limited bed base Warranty will be, at Koala's option, to provide a replacement bed base, subject to your fulfillment of "Your Responsibilities" below.

E. Your responsibilities

In the event of a Defect and in order to get the benefit of this limited bed base Warranty, you must return your bed base to Koala and provide Koala with proof of the original date of purchase. Should shipping costs be required to return your bed base, you will not be responsible for those costs. Evidence of a Defect and any claims must be sent to the address set forth at the end of this limited bed base Warranty. In the event of a Defect, Koala will ship a replacement bed base to you.

A replaced bed base is subject to the same limited bed base Warranty as the original bed base. If you obtain replacement bed base, the warranty term of the replaced bed base begins from the date of purchase of the original bed base.