

# Koala Sofa

## Koala Sleep 5 Year Limited Warranty

Your new Koala sofa is covered by a 5 year limited warranty (the "sofa Warranty"). This limited sofa Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

### A. Products covered by this limited sofa Warranty

This limited sofa Warranty extends to sofa manufactured by Koala, purchased directly from Koala, and located in Australia.

### B. Who this sofa Warranty extends to

This limited sofa Warranty extends to the original purchaser of any sofa who is located in Australia. All Koala warranties, including any implied warranties, are valid only for the period of time the sofa is owned by the original purchaser of the sofa. The "original purchaser," for the purposes of this sofa Warranty, is the first purchaser of the sofa from Koala or a Koala authorized retailer. Please retain a copy of your receipt as proof of purchase. All Koala limited warranties are not transferable.

### C. Koala's limited sofa Warranty and responsibilities

Koala warrants the sofa in its original packaging sold to you against defects in material and workmanship set forth below ("Defects") for a period of 1 year from the time your sofa are purchased by you, when the sofa are used normally for their intended purposes.

### D. What this limited sofa Warranty covers

This limited sofa Warranty applies to Defects due to faulty workmanship or materials, subject to the limitations described in this warranty.

This limited sofa Warranty does not cover the following:

- Normal wear and tear as a result of washing and intended use.
- Comfort preference.

- Physical abuse or damage to the sofa, including but not limited to, burns, cuts, tears, liquid damage, or stains; provided, that the defect is caused by such abuse or damage.
- Damages caused by physical abuse, negligence, improper installation or misuse.
- Damage caused by institutional or commercial use.
- Damage caused by Acts of God or other natural forces.
- Replacement of any non-defective pieces of the sofa (for example, if you one component of the sofa is defective, then we will replace the defective component only).
- Any sofa (whether manufactured by Koala or not) sold by resellers.

In the event of a Defect, Koala's sole and exclusive liability and your sole remedy under this limited sofa Warranty will be, at Koala's option, to provide a replacement sofa, subject to your fulfillment of "Your Responsibilities" below.

## E. Your responsibilities

In the event of a Defect and in order to get the benefit of this limited sofa Warranty, you must return your sofa to Koala and provide Koala with proof of the original date of purchase. Should shipping costs be required to return your sofa, you will not be responsible for those costs. Evidence of a Defect and any claims must be sent to the address set forth at the end of this limited sofa Warranty. In the event of a Defect, Koala will ship replacement sofa (if applicable) to you.

Replacement sofa are subject to the same limited sofa Warranty as the original sofa. If you obtain replacement sofa, the warranty term of the replaced sofa begins from the date of purchase of the original sofa.